

Management & Quality Policy

- We must aim to **meet or exceed Client expectations** at all times.
- **Good service** is providing **quality, timely and friendly service at a reasonable price.**
- Only through good service can a business be **successful and achieve longevity.**
- We will not settle or lower our standards to "good enough" –
The job is either right or not right.
- We will treat clients, colleagues, suppliers and equipment with **respect.**
- We will place top priority on the **Health and Safety** of ourselves and others around us.